

We are serviced by Century Tel...have 26.4Kbps internet service (and they tell us we are lucky to have that!---Internet provider came out & Checked our service) from Manawa Telephone and can't get any wireless service at all. We were also informed that we are not eligible for DSL service at any price because the lines are so antiquated. (This after new phone lines were installed three years ago). We call all the wireless and internet services we see advertised on TV (which by the way we can only received two and sometimes three channels) frequently and they cannot/will not do anything about any of the above. It is very frustrating when we see on the news that there is wireless service in Afghanistan and Iraq (US taxpayers are footing the bill) and at the Grand Canyon but not 30 miles from Appleton Wisconsin. We also call Wisconsin PSC and they tell us it is up to the local service provider to help.

Please advise us on what steps to take

Thank you

Michael & Barbara Bruenning